

# GenieConnect®

Always by your side



CASE STUDY

## MEET MARGARET, 91

Margaret receives regular visits from carers and her son once he has finished work. Despite having regular contact with people, Margaret is often left for periods of time without companionship.

The pandemic has taken away Margaret's regular social meetings with close family and friends. This has all led to feeling lonely and disconnected from the outside world. Margaret's son often calls her to check in when he is at work but worries if she is OK.

## WELCOME GENIE

Since GenieConnect® has been installed, the changes have been significant.

*She asks me how I am feeling, and it feels like someone is present here*

Every day, Genie checks in with Margaret to see how she is feeling. Voice-activated calling means that Margaret can easily answer incoming video calls from her son.

*Video calling makes me feel a lot better, seeing mum's face and giving reassurance that they are okay. I could see mum rather than just a phone call. I can't always tell how she is with just hearing her voice*

✓ Family and friends can get in contact at any time

✓ Carers can call if they're running late, or for a chat

✓ It is simple and easy to use to maintain independence

