

# Judy's Case Study

GenieConnect® Medication Reminder Case Study

## IN PARTNERSHIP WITH



## SUMMARY

GenieConnect® was pivotal in transforming Judy's life, enabling her to manage her medication effectively and maintain her independence. It also led to significant cost savings, improved satisfaction, and better outcomes for all involved while contributing to environmental sustainability. This case exemplifies the positive impact of technology in the care sector and the potential for improving the lives of care recipients and their caregivers.

## CHALLENGES

Judy, a care recipient in her 40s, faced memory loss and required support for medication reminders, mood tracking, and other daily tasks following a stroke. Her only caregiver was her son, and they were awaiting additional care services. The challenges included the need for consistent reminders and prompts to manage medication effectively and improve Judy's overall wellbeing.

## SOLUTION

GenieConnect® was introduced as a comprehensive solution for medication reminders, mood tracking, and task management. The remote care technology allowed for personalised reminders, which Judy and her family could easily configure. GenieConnect® provided Judy with the support she needed to stay on her medication schedule and other daily tasks. It also facilitated engagement with her family, who contributed to her care by adding their own reminders and tasks. As a result, Judy experienced increased independence and control over her daily routine.

## RESULTS

### ● Improved Medication

Judy experienced a significant improvement in her medication management, with a remarkable 96% medication success rate. GenieConnect® enabled her to stay on top of her dosage and appointments, reducing the risk of missed medications and related health issues. Moreover, her mood tracking indicated engagement and stability, enhancing her overall quality of life.

## ● Care Worker Efficiencies

In agreement with her social worker, Judy's proposed care package of 3 hours per week was reassessment and deemed no longer necessary, directly resulting from GenieConnect® effectively supporting her medication needs and mood tracking. This decision saved valuable care worker travel time and alleviated the strain on the limited availability of care workers, contributing to a more efficient allocation of resources.



## ● Boosted Morale

The successful implementation of GenieConnect® improved the morale and satisfaction of both Judy and her son, who was her primary caregiver. Remote care technology provides a sense of empowerment and independence, reducing the emotional load on caregivers and enhancing their overall wellbeing. Feedback from a care worker said that,

**“the Care recipient is well chuffed with her Genie!  
They think it is great.”**

## ● Family Peace of Mind

GenieConnect® not only benefited Judy but also provided peace of mind for her family. They could actively participate in her care by adding their own reminders and tasks, fostering a sense of

involvement and support. This collaborative approach resulted in better outcomes for all involved.

## ● Avoided Travel Time and Net Zero Impacts

The hours of care avoided saved travel time for care workers and contributed to reduced carbon emissions and a smaller environmental footprint, aligning with Net Zero initiatives. This case demonstrates how technology can support both care recipients and environmental sustainability.



**I look forward to meeting you**

- Meet GenieConnect® and see it in action!
- Hear our GenieConnect® success stories from existing partners such as Cornwall Housing and get funding advice.
- Find out how the easy-to-use Care Portal and Companion App technology works for care providers, family and friends.

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